IT Technical Support



Qlearn Lesson Scheduler

You may encounter a spinning purple circle when trying to access your lesson scheduler:



You will need to enable third-party cookies. Refer to the preferred browsers below for steps on how to do this: **Chrome**, **Microsoft Edge**, **Safari**.



Go to settings, then 'Privacy and Security':

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Select 'Third-party cookies'

Privacy	and security	
Ĩ	Clear browsing data Clear history, cookies, cache and more	•
٩	Third-party cookies Third-party cookies are blocked	•
R	Ads privacy Customise the info used by sites to show you ads	•
ð	Security Safe Browsing (protection from dangerous sites) and other security settings	•
ţ	Site settings Controls what information sites can use and show (location, camera, pop-ups and more	:)

Select 'Allow third-party cookies'



Restart your browser for this change to take effect.



Go to settings, then 'Cookies and site permissions'



Select 'Manage and delete cookies and site data'

Cookies and data stored	
Save cookies and data on your device in order to facilitate continuous browsing between sites and sessions	
Manage and delete cookies and site data	>

Unselect 'Block third-party cookies'

Cookies and data stored / Cookies and site data	
Allow sites to save and read cookie data (recommended)	
Block third-party cookies	
Preload pages for faster browsing and searching Uses cookies to remember your preferences, even if you don't visit those pages	
See all cookies and site data	>

Restart your browser for this change to take effect.



Launch the Safari browser.

Click 'Safari', which is next to the Apple icon at the top left of your screen. A dropdown menu will appear, then press 'Preferences'.

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Click the 'privacy' tab, which is in the top panel. Navigate to 'Cookies and Website Data' and un-tick the option 'Block all cookies'.

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Restart your browser for this change to take effect.